



Tsartlip First Nation Health Centre
#3 Boat Ramp Rd
Brentwood Bay, BC V8M 1N9
Phone 250.652.4473 - Fax 250.652.4525



NOTICE: Primary Care Crisis Updates

This letter is to notify Tsartlip community members that all primary care services, including appointments with Jennifer Irvine, Nurse Practitioner, will be relocating to Tsawout First Nation Health Centre on a temporary basis.

Across Canada, there is a shortage of primary care practitioners (Doctors and Nurse Practitioners). The WSANEC Communities rely on 5 primary care practitioner contracts. 3 of those contracts are temporarily inactive due to various barriers. The inactive contracts leave 2 primary care practitioners working in the community, supporting the workload of 5. Our primary care practitioners have asked to be located together, to work together more effectively with centralized resources.

Pauquachin's Leadership has confirmed support of this move on a temporary basis to encourage staff retention and safer, more effective care.

The Nation Health Teams and our Community Partners at Island Health, the Primary Care Network, and the First Nations Health Authority (FNHA) are collaborating to find solutions for the inactive contracts and to find additional supports to strengthen our Primary Care Services in Community.

If you have any questions, or are having trouble accessing health care, please reach out to the health team in your community. We will do our best to connect you with the information and the resources that you need.

Tsartlip Health Centre: 250-652-4473

- For support from Tsartlip's health team (Health Director, Community Health Nurse, Public Health Nurse, Community Health Representative, Counsellor, Social Assistance Coordinator, and Health Programming Staff)

WSANEC Primary Care: 250-656-0277

- To get an appointment with a Nurse Practitioner.

FNHA Doctor of the Day: 1-855-344-3800

- To get a virtual appointment with a doctor.

Thank you for your kindness and patience as we navigate these challenging times.

X *Marie Va'a*

Marie Va'a -Acting Health Director
Tsartlip First Nation

X *Don Tom*

With the support of
Chief Don Tom
Tsartlip First Nation