



Tsartlip First Nation



Wednesday March 18, 2020

To All Tsartlip Community Members

Chief, Council and Tsartlip staff want to acknowledge these are unprecedented times which can create fear and anxiety, and is completely understandable if you feel this way. This is not something we could have predicted nor could we prevent. Every level of government is trying to manage and look after the needs of their community, just as we are. However, please ensure that we are working hard to remain available and provide the most up to date information as possible. We ask for your patience as we figure this out together in the coming days ahead.

As of this afternoon the health office will be transitioning to working remotely from home. This was not a decision we came to lightly however, we are doing our best to support community over the long term and therefore we need ensure that the staff are safe and healthy and practicing the same principles of isolation and distancing. Our nurse and nurse practitioner will be available through phone calls, video calls, and will ensure that they are meeting the needs of our current clients and follow those with chronic disease. Reception (Joni) has arranged to have the health centre phone forwarded to her cell phone and can direct any calls to our staff.

Moving forward the health staff will also be available by email and phone, Administrative staff and Chief and Council will also be available. Please do not hesitate to reach out with any questions or concerns and we will work to ensure that everyone is feeling cared for.

We are asking you check in daily with your family, it could just be a simple phone call or text to say "hey, I'm doing fine today" and if we haven't heard from someone, give them a shout. We can and we will get through this together, remember to wash your hands, social distancing, don't touch your face, and avoid hugging and hand shaking. STAY HOME.

HISWKE SIIAM,

Chief Don Tom

Please see the list of contact on next page